

PRIVACY POLICY

Robertson Home Realty LLC d/b/a Village Realty

Effective Date: July 2026

1. INTRODUCTION

Robertson Home Realty LLC d/b/a Village Realty ("Company," "we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, complete our contact forms, or communicate with us regarding real estate services in New Hampshire.

2. INFORMATION WE COLLECT

We collect personal information that you voluntarily provide to us when expressing an interest in obtaining information about our real estate brokerage services, property listings, or market evaluations.

Personal Information Collected May Include:

- Full Name
- Email Address
- Telephone / Mobile Number
- Physical Property Address or Search Criteria
- Message Content submitted via web forms

3. HOW WE USE YOUR INFORMATION

We use personal information collected via our website for legitimate business purposes, including:

- Responding to inquiries, market consultation requests, or valuation requests.
- Providing professional real estate brokerage representation and consulting.
- Sending administrative or operational communications regarding your inquiry.
- Sending transactional or conversational SMS messages and phone calls with your express consent.

4. TELECOMMUNICATIONS & SMS / TCPA COMPLIANCE

By submitting your phone number via our contact forms and checking the consent box, you expressly consent to receive telephone calls and text messaging (SMS) from Robertson Home Realty LLC d/b/a Village Realty regarding real estate inquiries.

SMS Policy Details:

- Message frequency varies based on consumer inquiry.
- Standard message and data rates may apply.
- Mobile Opt-Out: You may opt out of receiving SMS communications at any time by replying "STOP" to any text message received.
- Help Information: Reply "HELP" for customer support or contact us directly at dan@village-realty.com.

- STRICT PRIVACY GUARANTEE: No mobile information will be shared, rented, or sold to third parties/affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

5. SHARING AND DISCLOSURE OF INFORMATION

We do not sell, rent, or trade your personal information to third parties. We may share data only under the following limited circumstances:

- Service Providers: We may share data with secure third-party service providers (such as web hosting and form processors like Netlify) strictly to operate our website and business.
- Legal Obligations: We may disclose information if required to do so by law, court order, or governmental regulations (such as the New Hampshire Real Estate Commission).

6. AFFILIATED BUSINESS DISCLOSURE NOTICE

Robertson Home Realty LLC d/b/a Village Realty shares common ownership with Robertson Home Mortgage LLC d/b/a Village Lending. While these businesses maintain common ownership, consumer data submitted to Village Realty is kept distinct and separate. Any cross-referral of financial or settlement services is subject to a formal, written Affiliated Business Arrangement (AfBA) disclosure provided to consumers in compliance with the Real Estate Settlement Procedures Act (RESPA).

7. DATA SECURITY & RETENTION

We implement appropriate technical and administrative security measures to safeguard your personal data. We retain personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by applicable state and federal laws.

8. CONTACT INFORMATION

If you have questions, concerns, or requests regarding this Privacy Policy, please contact us:

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